

Warranty extension up to 10 years

For all Continental agricultural tyres*

Basic Coverage

Applies in case of failures making tyre unusable due to manufacturing defects or defects in material. In this case, Continental supports the new purchase of an identical Continental tyre according to the adjacent matrix up to 10 years. The maximum reimbursement is limited to the percentage of usable tread depth remaining, measured at the lowest point.

Calculation examples:

Age of tyre maximum three years, 90% residual tread depth
→ 80% Conti participation because of age of tyre

Age of tyre maximum five years, but only 30% residual tread depth
→ 30% Conti participation because of residual tread depth

Stubble Damage Coverage

Applies in case of failures making tyre unusable due to stubble damage. In this case, Continental supports the new purchase of an identical Continental tyre according to the adjacent matrix. The maximum reimbursement is limited to the percentage of usable tread depth remaining, measured at the lowest point.

Field Hazard Coverage

Applies in case of failures making tyre unusable due to unanticipated and not deliberately initiated incidents, such as damage or puncture of the tyre by foreign objects. In this case, Continental supports the new purchase of an identical Continental tyre according to the adjacent matrix. The maximum reimbursement is limited to the percentage of usable tread depth remaining, measured at the lowest point.

Tyre Age	Equity Share
1st year	0 %
2nd year	10 %
3rd year	20 %
4th year	30 %
5th year	40 %
6th year	50 %
7th year	60 %
8th year	70 %
9th year	80 %
10th year	90 %

Tyre Age	Equity Share
1st year	25 %
2nd year	50 %
3rd year	75 %

Tyre Age	Equity Share
1st year	50 %
2nd year	75 %

 Warranty Share of Continental  Equity Share of Customer

Definition of the warranty extension, scope and limitation

This warranty extension is a voluntary warranty promise beyond the scope of the statutory warranty obligation for certain types of damage and failure which render the tyre unusable. It applies only for original Continental agricultural tyres manufactured after August 1, 2017 and bearing the "Engineered for Efficiency" logo as well as an intact manufacturing date/DOT code and which are used exclusively as intended.

Intended use for Continental Radial agricultural tyres includes, for example, normal work in farming, grassland management, livestock farming and use on the road some of the time, but not work such as including but not limited to: forestry work, use on construction sites, transport work on the interstate highway or industrial use. For additional notes and information on the product specifications and the intended use of the Continental agricultural tyres, please refer to the technical data sheets, data manuals or product brochures.

This warranty extension only applies to the first purchaser of the respective tyres or to owners of new vehicles which are equipped with the corresponding new tyres by the manufacturer and is not transferable to third parties. It only applies to tyres that have been purchased from Continental tyre dealers or that have been installed as OEM equipment by a vehicle manufacturer on the vehicle used by the customer.

The applicability of the present warranty and adjustment policy is limited exclusively to customers who purchased tyres within EMEA region.

Tyres where their manufacturing date or DOT code have been partially or fully removed or tyres that have already been marked otherwise as assessed, accepted or not accepted are excluded from the warranty.

Type of warranty services

Recognised warranty services from this warranty extension are granted exclusively as percentage discounts on the current dealer purchase price for the repurchase of an identical Continental agricultural tyre to the Continental tyre dealer in accordance with the annual scale printed overleaf for the respective type of damage. If the percentage of the residual tread depth of the damaged tyre is below the discount calculated according to the tyre age, the maximum discount is reduced to the percentage of the residual tread depth.

Alternatively, Continental may choose to repair the tyre or to reimburse the corresponding repair costs as warranty service.

The pure tyre mounting costs are still reimbursable at fixed rates within the first year of operation of the tyres within the framework of Basic Coverage damage.

Period of validity of the warranty extension

This warranty extension applies for a maximum of 10 years for Basic Coverage, a maximum of three years for stubble damage and a maximum of two years for damage covered by Field Hazard Coverage, starting with the production week shown on the tyre sidewall. If the customer can present proof of purchase for the corresponding tyre without any doubt, the warranty extension can be calculated or extended accordingly from the date of purchase in the event of damage. For this purpose, the damaged tyre should be clearly designated in the proof of purchase (e.g. by naming the individual tyre barcode number), or the production week/DOT code of the purchased tyres must be shown in the proof of purchase.

Basic Coverage, Stubble Damage Coverage and Field Hazard Coverage

Basic Coverage applies in case the tyre has become unusable due to manufacturing defects or defects in material. The maximum discount rate for complaints recognised in this category is 100 % in the first year and is reduced by 10 % per year, so that in the 10th year of operation a maximum of 10 % discount will still be granted, provided that the percentage of residual tread depth is not less than the percentage discount rate based on the tyre age. If the residual tread depth is less, at most the remaining percentage of the residual tread depth will be offset as a discount.

Stubble Damage Coverage applies in case the tyre has become unusable due to the effects of stubbles. The maximum discount rate for complaints recognised in this category is 75 % in the first year after production of the tyre, 50 % in the second year and 25 % in the third, provided that the percentage residual tread depth of the defective tyre is still at least equal to the percentage of the discount rate. Otherwise, at most a discount based on the percentage of the residual tread depth is granted. In the case of particularly resistant or firm stubble, the tyre operator shall take and demonstrate measures to minimise the risk of stubble damage, such as driving between rows with adapted track width and the use of stubble crushers, to claim stubble damage in this category. Field Hazard Coverage applies in case the tyre has become unusable due to unforeseeable or not negligent external influences. The maximum discount rate for complaints recognised in this category is 50 % in the first year after production of the tyre and 25 % in the second year, provided that the percentage residual tread depth of the defective tyre is still at least equal to the percentage of the discount rate. Otherwise, at most a discount based on the percentage of the residual tread depth is granted. Discount refunds in this category can only be refunded if the operator of the tyre minimises all obvious risks of damage before the damage occurs.

Exclusion of damage compensation after this warranty extension

The following is not covered by this voluntary warranty extension:

- Tyre defects or damage resulting from (traffic) accidents, collisions, misuse or damage to the tyre accepted as acceptable use of the tyre, including, but not limited to, punctures, cuts, bulges, scratches, separations, carcass break or bracing ply break or excessive wear.
- Tyre damage or defects caused by tyre pressure unsuitable for the application, incorrect use, overloading, excessive speed, (snow) chains, spikes, fire or other extreme temperature influences
- Tyre damage or defects due to incorrect or improper mounting or unmounting, transport, use together with incorrect, impermissible or damaged wheel or rim (elements), wheel or track misalignments (also in the case of tyres on the vehicle other than the one under complaint), improper storage, chemical influences or contamination or other environmental influences and natural disasters.
- Tyre damage or defects caused by the use of unsuitable inner tubes, non-approved rims, broken or kinked wire bead or intentional alteration of the tyre's visible or invisible characteristics
- Tyre damage or defects that could have been prevented by correcting minor deficiencies or prior damages
- Tyres where their original technical or mechanical properties have been altered without the express approval of Continental beyond the common intended use of agricultural tyres
- Tyres that are filled or ballasted with liquids, solids or materials without the express approval of Continental may be partially or fully excluded from this warranty extension
- Tyres that were already repaired or retreaded
- Premature, uneven or excessive tread wear, since it is affected by many causes.
- Aging and surface effects such as ozone cracks or weather impact that allow for the safe continued use of the tyre
- Optical deficiencies, scratches and minor cuts that do not limit the safe continued operation of the tyre or its operating quality and performance
- Complaints concerning a (gradual) air loss not caused by punctures or other mechanical damage must be made within the first 5 % of tread wear or within the first six months after initial mounting.

Not eligible for reimbursement under this extended warranty are, without being limited to, any other extra expenses or idle time of persons and machinery, secondary or consequential damage to tyres or machinery caused in connection with tyre damage, as well as, without being limited to, any other possible taxes, levies, service charges or other consequential costs incurred in connection with tyre damage or a complaint.

Assertion and handling of a complaint within the scope of this warranty extension

This warranty extension is limited to the offer of voluntarily defined additional services by Continental as an expression of long-term customer loyalty in the event of tyre damage that is not covered or only partially covered by the statutory warranty obligations of the country of destination. It does not release Continental or the customer from the statutory provisions, regulations and obligations regarding warranties, product liability and maintenance of operating safety, which continue to be valid in their entirety.

The assertion of a complaint within the scope of this warranty extension must be made in written form by the end customer via an authorised Continental tyre dealer or, in the case of tyres delivered from the factory, via the service partner of the vehicle manufacturer from whom the vehicle with the tyres under complaint was purchased, on presentation of proof of purchase that clearly shows the corresponding tyre and the date of purchase. The Continental claim-form must be filled in and signed by the end customer for processing the complaint. The tyre that is the subject of the complaint must be made accessible to the Continental employee for assessment. The customer is responsible for all costs of mounting, fitting tools and equipment, transports, taxes, fees, small parts, etc. Complete or percentage-based reimbursement for the new purchase of an identical Continental agricultural tyre is made, after recognition or approval by Continental, as a credit to the tyre dealer. Positive recognition of a complaint is by no means to be construed as admission of guilt on behalf of Continental. Continental further reserves the right to offer individual discount offers to customers in the event of a claim.